

MATTED DOGS POLICY

In accordance with the Animal Welfare Act 2006 animals must be protected from pain, injury and suffering. Matted hair pulls at the skin which can result in discomfort, pain and may conceal skin infections, parasites, lesions, or foreign objects. Severe matting restricts airflow and can lead to significant health complications.

As a trained professional I assess each pet's coat and advise the most appropriate and compassionate course of action.

When a coat is severely matted brushing it out is not only painful for the pet but can also damage the skin. In such instances clipping the coat very short is the most humane approach. This procedure is delicate and time-intensive, requiring special attention to prevent skin injury. In the event of grooming heavily matted coats staff are not responsible for any health issues caused from removing the matted coat. This includes small nicks that may occur due to the skin being trapped within the matts.

Some pets may experience temporary changes in behaviour such as retreating to their bed. Lots of praise and affection are encouraged to support their emotional well-being.

You may also observe:

- Skin irritation or redness
- Increased scratching or rubbing
- Previously undetected skin issues revealed.

After a very short clip it is the perfect time to establish a regular grooming routine to maintain your pet's coat in optimal condition and prevent future matting.

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